



Case Study

Boomi Integration between Salesforce, Financial Force and Oracle NetSuite ERP

About the Client:

ThoughtSpot, Inc. is a search and AI-driven Analytics platform for enterprises. Users can search to analyze company data in seconds and get automated insights. It is a technology company that produces business-intelligence analytics search software.

Services

- Developed a real time all-in-one integration solution which triggers in single click of a button developed on Salesforce classic and lightning component for triggering Boomi process API to Sync data between Salesforce, Financial Force and NetSuite
- Customized error handling framework in salesforce so the users can check any type of error in salesforce custom object
- Developed a single process to sync Financial force data like Billing event, Project and milestone using scheduled batch processing
- Each integration process developed to handle the multiple business rules with ease of updating the information using extensions
- Developed Exception Handling & Email Notifications

**Contact us to know more
about our services →**

Client: ThoughtSpot, Inc

The Solution

- Automate various manual activities between Salesforce, Financial Force and NetSuite using Dell Boomi iPaaS
- Move integrations from Celigo integrator.io to more flexible and scalable Boomi platform
- Provide end to end real-time/scheduled integration between Salesforce and NetSuite for Account, Contact, Sales order, Product, Credit Memo, Invoices, Payment and opportunity objects
- Provide end to end real-time/scheduled integration between Financial Force and NetSuite for Product Reference, Project, Billing Event, Milestone, Exchange Rate objects
- Integrate the attachments for all objects between Salesforce, Financial Force and NetSuite
- Link the Salesforce Opportunity with NetSuite Sales Order for ease of access
- Customize error handling to provide details of all error in an object

Benefits

- Easy to sync all data in one click for customer, project, contact, opportunity role, Bill to and ship to contact sync
- Easy to track errors in SFDC with one object containing all data
- Business users can sync any type of data format with NetSuite
- Exception emails/ alerts regarding the automated process is sent to desired users
- Business users can sync multiple PDF document between source and target